



National Consumer Protection Week

WHAT DO YOU KNOW... ABOUT SHOPPING SAFELY FROM HOME?

| | TRUE | FALSE |
|---|--------------------------|--------------------------|
| 1. When you shop online, you're anonymous. | <input type="checkbox"/> | <input type="checkbox"/> |
| 2. A credit card is the safest way to pay for your at-home purchases. | <input type="checkbox"/> | <input type="checkbox"/> |
| 3. Shipping and handling fees are always included in the base price of an item. | <input type="checkbox"/> | <input type="checkbox"/> |
| 4. Sellers are always required to ship your merchandise no more than 30 days after the order date. | <input type="checkbox"/> | <input type="checkbox"/> |
| 5. A company with a fancy Internet home page is unlikely to be fraudulent. | <input type="checkbox"/> | <input type="checkbox"/> |
| 6. If you don't specify a delivery method, a vendor will always ship your order the least expensive way. | <input type="checkbox"/> | <input type="checkbox"/> |
| 7. Shopping from a reputable company is one of your best protections against fraud. | <input type="checkbox"/> | <input type="checkbox"/> |
| 8. When providing a password to order online, it's wise to use the same one you use to access your computer or network. | <input type="checkbox"/> | <input type="checkbox"/> |
| 9. When you order on a secure browser, the information can't be intercepted and read by others. | <input type="checkbox"/> | <input type="checkbox"/> |
| 10. An escrow service offers protections when buying through an online auction. | <input type="checkbox"/> | <input type="checkbox"/> |
| 11. Telemarketers are unlikely to try to defraud a consumer who's already been scammed. | <input type="checkbox"/> | <input type="checkbox"/> |
| 12. Telemarketers are unable to provide consumers with written information about their products or services. | <input type="checkbox"/> | <input type="checkbox"/> |
| 13. Reputable door-to-door salespeople generally carry identification about themselves and their product. | <input type="checkbox"/> | <input type="checkbox"/> |
| 14. You have three days to cancel any order. | <input type="checkbox"/> | <input type="checkbox"/> |